
KATRINA Q. MARTINE, LCSW

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Berkeley office (510) 987-6543

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Objective: Position as EAP Consultant with Great Western Bank

PROFILE

- Ten years post-masters clinical experience.
- Six years experience working within an internal EAP model.
- Specialist in crisis intervention and conflict resolution.
- Successful private practice in San Francisco.
- Expertise in workplace issues.
- Extensive public speaking experience.

EAP RELATED EXPERIENCE

- * Provided EAP-type services for workers at Clark Resort & Conference Center:
 - Mediated conflicts among coworkers;
 - Mediated management/worker disputes;
 - Counseled workers on personal and workplace issues;
 - Referred workers to outside resources when appropriate.
- * Served as Clark's on-call crisis intervention specialist, for staff and customers.
- * Enjoy handling crises; able to quickly assess situations, provide emergency counseling, and connect people with needed services.
- * Identified chemical dependency issues as one component of treatment plans developed in my counseling roles at hospitals, resort center, and in private practice.

CLINICAL EXPERIENCE

Assessment

- * Conducted clinical assessments in business, medical, and social services environments, as well as in private practice.
- * Provided clinical assessments of clients from a wide range of cultural backgrounds and ages, to determine their need for services.

Clinical Case Management

- * Managed clients' clinical needs in my private practice, at Clark, and at Lighthouse for the Blind:
 - Provided short term counseling; -Made referrals where appropriate.

Short Term Problem Solving

- * Provided short-term counseling in my private practice, assisting clients in problem solving and developing problem solving skills.
- * Provided problem solving with clients to assess their needs for treatment and referrals, in a variety of medical settings and social service agencies.
- * Conducted trainings for Lighthouse staff to improve their problem solving skills.
- * Lead a time-limited problem solving group at Lighthouse for the Blind.

Treatment / Referrals

- * Developed a broad base of Bay Area treatment referral sources, during my years of diverse work in hospitals and social services agencies.

BUSINESS EXPERIENCE

As Conference Center Manager, and as On-Call Weekend Manager for Clark facility serving 300 to 2,000 customers:

- Supervised up to 100 resort staff (reception, office, security, maintenance, etc.)
- Coordinated bookings, social activities, entertainment, and building maintenance, in cooperation with a team of other department managers.
- * Consulted with management on organizational development, case management, team building, and workplace communications, as ...
 - In-house counselor at Clark -Consultant for Lighthouse.
- * Have, and use, a FAX machine. Very familiar with pagers.
- * Have a computer in home office.

EMPLOYMENT HISTORY

1994-present **Psychotherapist** in private practice, San Francisco

1995-present **Clinical Consultant** to Lighthouse for the Blind, San Jose

1990-97 Clark Resort & Conference Center, Mapleton CA

In-House Counselor 1992-97

Weekend Manager 1991-96

Conference Center Manager 1990-92

1985-90 **Social Worker**, Laguna Honda Hospital & Franklin Hospital, San Francisco

1984-85 **Counselor/Trainer**, Child Assault Prevention Program, Berkeley

1980-83 **Program Director**, Planned Parenthood, Oakland

EDUCATION

Licensed Clinical Social Worker (**LCSW**), 1989

Masters in Social Work, San Francisco State University, 1985

B.A. in Sociology; B.S.W., Castleton (VT) State College, 1976